

Commissioning/Delivery Strategy	Protecting the Public		
Sponsor	Pete Moore	Commissioning Lead	Pete Moore
Lead Officer (if applicable)	n/a	Stage: DRAFT Plan	Analyse, Plan, Do, Review

Summary Description

The purpose of this commissioning strategy is to create an environment that enables the people of Lincolnshire to succeed and prosper, to ensure the public feel protected and secure and that those that are most vulnerable are safeguarded. The strategy covers a number of different areas including, Fire and Rescue, Emergency Planning and Business Continuity, Safer Communities and Registration and Coroners service.

How have the "Needs" been established and agreed (include engagement activities)

- **Fire and Rescue** - Fire and Rescue needs are identified as part of its Integrated Risk Management Planning (IRMP) process. The IRMP Baseline Document covers a minimum period of 3 years and identifies key risks and strategies to mitigate those risks. The current document (2016 – 2020) underwent public consultation and was endorsed by the Executive in Feb 16.
- **Emergency Planning and Business Continuity** – Emergency Planning and Business Continuity needs are informed by the Community Risk Register, assessment of LCC's corporate risks, consultation with LRF stakeholders and local communities and agreed with the Executive member.
- **Safer Communities** - SLP Strategic Assessment 2017/18. Specific analytical products such as school exclusion, 6 monthly scanning work is undertaken to assess current issues. Annual public survey on crime and fear of crime. Link with other engagement channels such as the PCC Annual Survey and national crime surveys. Trading Standards carry out local Strategic Threat assessment and take note of national and regional versions. LRSP use analysis of collision and accident data. Lessons learned from DHR and MARAC Data. Contract monitoring data analysis.
- **Lincolnshire Road Safety Partnership**- key metrics and national benchmarking
- **Registration and Coroners**- key metrics, customer satisfaction

What are the agreed "Outcomes"

- Reduce fires and their consequences
 - Reduce road traffic collisions and their consequences
 - Improve health and wellbeing
 - Protect the community and environment from the impact of major emergencies
 - Assess and plan for the risk of emergencies occurring in Lincolnshire
 - Support communities to enable them to respond to emergencies
 - Provide LCC and districts with emergency planning and business continuity advice
 - Support the Lincolnshire Resilience Forum
- Trading Standards
- Tackle Detriment and reduce Harm
 - Support the Local Economy
 - Promoting Health and Wellbeing
- Community Safety
- Prevent crime and disorder
 - Commission effective support services
 - Facilitate effective partnership working
- Road safety
- Reduce the number of people killed or seriously injured on Lincolnshire's roads
 - Achieving Excellent customer service
 - Improving our digital offering to customers
 - Managing our people and finances effectively
 - Ensuring our processes support the needs of our customers
 - Ensuring we work effectively with suppliers and partners

How is success measured?

Success is measured on performance against the Council Business Plan (CBP) or local Service Plan (SP) measures.

For Q2 2018/19 CBP results see Appendix A

Fire

Plan	No. of measures	Targeted/measured	Of the targeted measures:
CBP	4	3 Targeted 1 Measured	2 Achieving or exceeding the target 1 Not Achieving the target
SP	2	2 Targeted	1 Achieving or exceeding the target 1 Not Achieving the target

Emergency planning

Plan	No. of measures	Targeted/measured	Of the targeted measures:
SP	3	3 Measured	NA

Safer Communities

Plan	No. of measures	Targeted/measured	Of the targeted measures:
CBP	11	7 Targeted 4 Measured	4 Achieving or exceeding the target 3 Not Achieving the target

Road Safety

Plan	No. of measures	Targeted/measured	Of the targeted measures:
CBP	2	2 measured	NA

		No CBP measures
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Key Contracts (>£1m or those of a politically sensitive nature)

Service Contracted	Provider	Duration	Review Date	Contract KPI's (Y/N)	Performance (Good/Ave/Poor)	Corrective measures (if needed)	Payment Terms (Ar-rears/Advance)	Performance Driven / Independent?	Volume Sensitive (Y/N)?
Fleet and Associated Equipment Maintenance	Lindum Plant	5yr + 4	2020	Y	Good				
Personal Protective Equipment and Station Wear	Bristol Uniforms	15yr + 2	2023	Y	Good				
Domestic Abuse Outreach Services-Standard and Medium risk victims incl children	EDAN Lincs	3 +1+1	2020	Y	Good				N
IDVA – Independent Domestic Violence Advisor (support offered to high risk cases in MARAC process)	EDAN Lincs	3+1+1	2020	Y	Good				N

Existing Pooled Budget/Co-commissioning arrangements (if any)

- Domestic Abuse outreach Services –is a pooled budget across Safer Communities, Adults and Children
- Delivery of National Driver Offender Retraining Scheme Courses Utilises income as a result of Strategic Partnership between LCC and the Office of Police and Crime Commissioner for Lincolnshire to deliver National Driver Reoffender Retraining Scheme courses (approx. £1.65m)

Property Implications (if any)

- LFR are fully engaged in the Blue Light project and wider estates development.

Commercial opportunities (if any)

- Primary Authority assured advice and pay as you go advice for business now well established bin Trading Standards Registration Services continually developing income generation from services offered

Commissioners Comments

Completed by:	Status (RAG)
	<i>Supporting comment if Red or Amber</i> Red Amber Green

APPENDIX A

The public are protected from unsafe and dangerous goods



Improve public safety by the reduction in drugs and alcohol misuse, focused on town centre alcohol fuelled violence and anti-social behaviour, young people and drug misuse



Increase public confidence in how we tackle domestic abuse



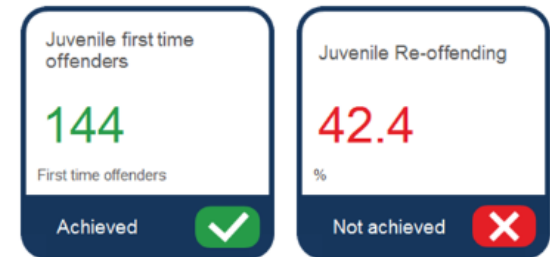
Reduce the number of people killed and seriously injured on Lincolnshire's roads



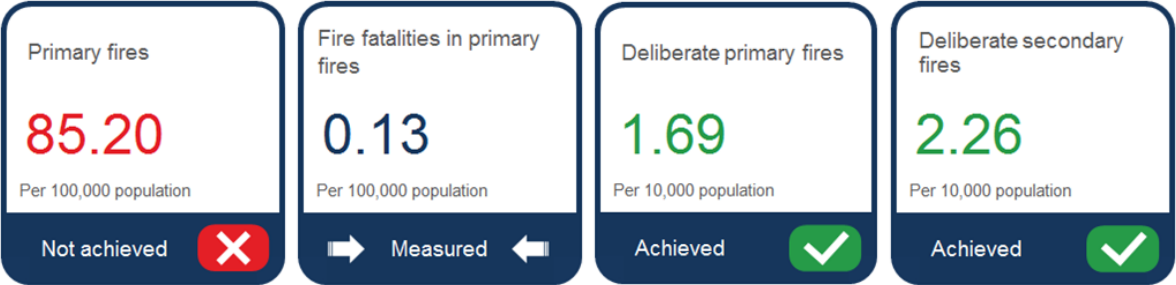
Reduce adult reoffending



Reduce the number of young people committing a crime



Reduce fires and their consequences



Improve health and Wellbeing

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Measure	Target	Actual Q1 2018/19	Achieved
% of first responder incidents attended where FRS rendered assistance	90	91.2	Y
% of occasions a co-responder resource booked mobile in under 5 minutes	70	57	N

Assess and Plan for the risk of Emergencies Occurring in Lincolnshire

Measures	Target	Measure	Achieved
No of Incidents responded to by the Emergency Planning and Business Continuity Team	NA		NA
No of incidents resulting in the formation of a Strategic Coordinating Group	NA		NA
No of Business Continuity Incidents affecting the Council	NA		NA